



# Tech Info Library

## ColorSync 2.0: Missing/Incompatible Profiles on MS 15 (8/95)

Revised: 8/24/95  
Security: Everyone

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TOPIC -----

A version of the ColorSync 2.0 Profile for the Multiple Scan 15 Display has been reported to be incompatible with some applications or it may be missing from the system software that comes with your computer. The following article describes the solution.

DISCUSSION -----

- Some customers may experience problems with the use of an early version of the ColorSync 2.0 Profile for the Multiple Scan 15 Display. These customers are reporting that within some applications (such as Photoshop), an error message is being produced which reports the monitor's settings are invalid. In these same configurations, other profiles are working fine and other applications are not having errors with this same ColorSync 2.0 Profile.

- Some Apple computers, including the Power Macintosh 7200, 7500, 8500, and 9500 series computers, did not ship with the ColorSync 2.0 Profiles installed for the Apple Multiple Scan 15 display.

In both of these situations customers may call asking about obtaining a new ColorSync Profile for the Multiple Scan 15 Display. This profile has been updated and rolled into the version of the currently posted version of ColorSync 2.0 Rev. The "Apple Multiple Scan 15" profile has a modification date of May 31, 1995 while all other ColorSync profiles have a modification date of Mar 23, 1995.

These articles can help you locate the software update mentioned here:

- Where To Find Apple Software Updates  
Lists online services for "free" Apple software updates.
- Obtaining Apple Product Support in the USA  
Lists 800 numbers and online services for software updates, Apple

support information, and a subset of the Apple Tech. Info. Library.

Support Information Services

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