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Color LaserWriter 12/600 PS: Page Count Keeps Resetting (9/95)

Revised: 9/18/95
Security: Everyone

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Article Created: 18 September 1995

TOPIC -----

The page count on my Color LaserWriter 12/600 PS resets every time I turn the printer off. How can I make sure that the page count information is retained when the printer is turned off?

DISCUSSION -----

The Color LaserWriter 12/600 PS uses a 3.6 volt lithium battery at location BT1 on the I/O controller to retain the page count and other parameters when the printer is powered off. If the battery voltage drops, or it is removed from the I/O controller, then the page count information will no longer be retained. Service Source contains additional information on battery testing and replacement procedures.

Replacement batteries are available as a service part using part number 742-0011.

Support Information Services

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Tech Info Library Article Number:18595