



Tech Info Library

RAM Doubler: Still Loads Even When Shift Key Held Down (9/95)

Revised: 9/21/95
Security: Everyone

RAM Doubler: Still Loads Even When Shift Key Held Down (9/95)

=====

Article Created: 21 September 1995

TOPIC -----

When I start my computer with the Shift key held down, RAM Doubler still loads.
Is my keyboard defective?

DISCUSSION -----

No, even with with extensions off, RAM Doubler will load. To temporarily disable RAM Doubler, during startup hold down the Tilde (~) key located to the left of the !/1 key on your keyboard. If you have System 7.5.x, during startup, you can hold down the space bar on your keyboard until the Extensions Manager opens and uncheck RAM Doubler to disable the product.

If conventional attempts to disable RAM Doubler fail, contact the makers of RAM Doubler, Connectix, for compatibility and configuration assistance with their product.

If you are troubleshooting a system software or extensions issue, you may wish to perform a clean install or clean restore of your system software. Use the search string "clean install" to locate the specific TIL article on a clean install or clean restore for your computer.

The Tech Info Library article titled "Locating Vendor Information" can help you search for Connectix's address and phone number.

Support Information Services

Copyright 1995, Apple Computer, Inc.

Tech Info Library Article Number:18632