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Color LW 12/600 PS: Windows Installer Runs Constantly (10/95)

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Security: Everyone

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TOPIC ---

I installed the Windows software for the Color LaserWriter 12/600 PS. Now every
time I restart Windows the computer comes up with a window titled 'Install
PostScript Printer from PPD' that asks me to install another printer driver. Why
does this happen and how can I make it stop doing this?

DISCUSSION --

Windows uses a text file in the WINDOWS directory called WIN.INI to hold certain
settings about the Windows environment, including a line instructing the
computer what software to automatically run on startup. This line starts with
the text 'run='. Any program after the equal sign automatically runs when
Windows starts up.

The installer for the Color LaserWriter 12/600 PS restarts Windows in the middle
of the software installation. It puts the text '_PPDSTRT' at the end of the
'run=' line so the installer continues once Windows is restarted. When _PPDSTRT
is run, it brings up the 'Install PostScript Printer from PPD' screen.

Normally, the installer removes '_PPDSTRT' from the 'run=' line when
installation is complete. However, if there is anything else on the 'run=' line
when the software is installed, the installer will not remove '_PPDSTRT' from
this line and the 'Install PostScript Printer from PPD' screen appears every
time Windows is restarted.

To correct this, remove the text '_PPDSTRT' from the 'run=' line in your WIN.INI
file.

Support Information Services

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