



Tech Info Library

System 7.5.2 Printing Update 1.1: Read Me File (1/97)

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Security: Everyone

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TOPIC -----

This article contains the ReadMe file from the System 7.5.2 Printing Update 1.1.

DISCUSSION -----

Macintosh System 7.5.2 Printing Update Read Me

(Important Note: This printing update was incorporated into System 7.5 Update 2.0, released in March 1996, as well as successive System Software releases, including System 7.5.3, System 7.5.3 Revision 2 and System Update 7.5.5, as well as later releases.

What are the Macintosh System 7.5.2 Printing Updates?

These software updates fix printing problems that may occur on Power Macintosh 7200, 7500, 8500, and 9500 computers using System 7.5.2. Without these fixes, your computer may freeze or never complete printing, and it may be necessary to restart your computer or cancel the printing job.

This bundle contains several folders. Each folder contains an update, and a Read Me file that explains how to install the update and what problems are fixed. To avoid printing problems, install each of these updates.

Contents

SerialDMA folder

Use this update to fix problems while printing on serial printers and to improve overall performance of the serial port.

7.5.2 Printing fix folder

Use this update to fix problems while printing on network printers.

LaserWriter 8.3.2 folder

Use this update to fix problems while printing on network printers. All versions of the LaserWriter driver prior to LaserWriter 8.3.2 contain problems preventing PCI-based computers from printing on a busy printer and printing large documents. All System 7.5.2 users should install the LaserWriter 8.3.2 driver included in this folder.

Open Transport information

For the 7.5.2 Printing fix and LaserWriter 8.3.2 to work properly, you must have Open Transport 1.0.7 or later installed on your system.

Open Transport software is available on the following online locations:

- On the Internet at the following sites:
 - Worldwide Web: <<http://www.info.apple.com/swupdates>>
 - ftp: <<ftp://ftp.info.apple.com/>>
- On America Online, use keyword: applecomputer
- On CompuServe, use GO: APLSUP

Troubleshooting known System 7.5.2 printing problems
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A postscript error appears when you attempt to print.

Sometimes attempting to print large files on older LaserWriter printers (including the LaserWriter IINT, IINTX, and other Postscript level 1 printers) results in a postscript error.

Workaround: Before you print, convert the files to gray scale 300 DPI images.

A message appears stating that there's a "-49" error.

This problem can occur when you use the Print command from the File menu on the desktop. The error occurs if you try to print multiple documents from more than one application program at the same time.

Workaround: Print documents from one application at a time when printing from the desktop.

A message appears stating that there's a "Type 10" error when you print Adobe Photoshop documents from the desktop.

This error occurs when you print an Adobe Photoshop file from the desktop using

the Print command.

Workaround: Print Adobe Photoshop documents from within Photoshop (make sure Photoshop is active, then use Photoshop's File menu to print).

Postscript errors occur or documents never print when printing QuarkXPress documents.

Postscript errors may occur while printing QuarkXPress documents if the printer type is not set correctly in the QuarkXPress Page Setup dialog box.

Workaround:

- Make sure the correct printer type is selected in the QuarkXPress Page Setup dialog box.
- If the printer type is correct in the Page Setup dialog box and you are using a LaserWriter 16/600 printer and QuarkXPress 3.3, a later version of QuarkXPress may help. Contact Quark for assistance.

Article Change History:

14 Feb 1997 - Reformatted.

20 Jan 1997 - Updated online references, added info on system updates.

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