



Tech Info Library

LaserWriter Pro 810: SCO UNIX 3.2 Error Code 2 (11/95)

Revised: 11/20/95
Security: Everyone

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TOPIC -----

I have installed the LaserWriter Pro 810 software on a computer using SCO UNIX 3.2 version 2, and I keep getting an error message sent to me from the root when I try to print PostScript. Why?

DISCUSSION -----

The error message you are getting:

"Your request <print job name> destined for <printer name> encountered an error while printing on printer <printer name>. Printing stopped with an exit code of 2." (Error code 2 is file not found.)

Solution

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Step 1

Replace the /etc/printcap file with an original copy

Step 2

Reinstall the LaserWriter 810 software to a directory called /usr/apple

Step 3

Rerun the software installation (eninstall -b)

Running from the hard wired /usr/apple location appears to make the correct printcap entries, so no errors are reported.

Support Information Services

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