



Tech Info Library

Macintosh Performa: Error Type 2012 (12/95)

Revised: 12/1/95
Security: Everyone

Macintosh Performa: Error Type 2012 (12/95)

Article Created: 1 December 1995

TOPIC -----

When I start up my Macintosh Performa computer, I get an error message with a number 2012. What should I do?

DISCUSSION -----

The 2012 error is generated by the Global Village software, and occurs if the Global Village software preferences are corrupted.

To resolve the issue, perform the following steps:

Step 1

Open your System Folder.

Step 2

Open your GlobalFax Personal folder.

Step 3

Throw away the following two files:

- Queue Temp
- GlobalFax Preferences

The Global Village software recreates the Queue Temp and GlobalFax Preferences files. However, certain preferences, such as your preferred local Zip Code and registration information, are lost. You may need to reconfigure this information, but you do not need to re-register your computer. Also, your address book will be left intact; there is no risk of loss of that data.

If these steps do not resolve this error, reinstall your system software. To do

..TIL19004-Macintosh_Performa-Error_Type_2012_12-95_(TA34786).pdf

this, start your computer using your Macintosh Performa CD and choose the "Restore All Software" option. This process is fully described in your Macintosh Performa User's Guide.

Support Information Services

Copyright 1995, Apple Computer, Inc.

Tech Info Library Article Number:19004