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Mail*Link Read Me and Open Transport Issue (1/96)

Revised: 1/4/96
Security: Everyone

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TOPIC -----

The Read Me file for Mail*Link Internet includes the following note:

"OpenTransport users: This gateway does not function correctly when used with Apple's OpenTransport. The gateway will connect one time but will not reconnect without a reboot. Apple is currently investigating the problem."

Has this issue been addressed with Open Transport (1.0.8 or 1.1) or will it require a revision to Mail*Link? Also, when can Mail*Link Internet be expected to work with PCI-based Macintosh computers like the Power Macintosh 7200, 7500, 8500, and 9500?

DISCUSSION -----

This issue will be fixed in Open Transport 1.1 which should be included with the next version of the system software and system software update.

The schedule for updating the gateway has not been determined at this time.

The workaround is to Open the Internet Key on the Key Chain, go to Preferences, go to SMTP/TCP, and click the "Ping before opening connection" checkbox to deselect it. This workaround text has been included in the latest Read Me.

Article Change History:
04 Jan 1996 - Changed fix will be in Open Transport 1.1.
20 Dec 1995 - Made correction.

Support Information Services

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