



# Tech Info Library

## ClarisWorks: Only One User Can Open Server Based Document (1/96)

Revised: 1/23/96  
Security: Everyone

ClarisWorks: Only One User Can Open Server Based Document (1/96)

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TOPIC -----

When more than one user attempts to open the same ClarisWorks 4.0 document that resides on an AppleShare server, the error message "That file is in use by another application" appears. Other applications allow multiple users to access the same document although some only allow the second user read-only access.

Why does ClarisWorks not allow simultaneous multiple user access to the same document?

DISCUSSION -----

Claris support informed us when a ClarisWorks file that resides on a AppleShare server is opened by an AppleShare client, ClarisWorks locks the file so no other client can open it. This is how ClarisWorks handles files that reside on a server.

For more information on this, contact Claris technical support.

The Tech Info Library article titled "Locating Vendor Information" can help you search for a Claris' address and phone number.

Support Information Services

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