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Accelerated Graphics Card: WordPerfect Corruption Issue (10/96)

Revised: 10/8/96
Security: Everyone

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TOPIC -----

Sometimes when using WordPerfect with the Apple Accelerated Graphics Card in the Power Macintosh 9500 the WordPerfect toolbars become corrupted after they overlay each other.

DISCUSSION -----

This issue appears only when using the Apple Accelerated Graphics Card with WordPerfect, and when WordPerfect toolbars are enabled from left to right overlaying each other. All other display functions work properly. Other video cards do not have this problem.

The Apple Accelerated Graphics Card is based on the mach64 Graphics Accelerator card from ATI Technologies, Inc. A newer version (1.0.7) of the Graphics Accelerator extension has been developed by ATI to fix this problem. Apple has posted the new extension to all Apple Software Updates sites in the Unsupported section.

Since the new extension was developed by ATI and was not fully tested by Apple, it is not officially supported by Apple. It has been posted for customer convenience. The changes in this version are minimal and should not cause any stability or performance problems.

If you encounter any problems with this version of the Graphics Accelerator extension, remove it from the Extensions folder and replace it with the older version.

This article appeared in the 8 October 1996 issue of the Information Alley.

Article Change History:
08 Oct 1996 - Updated to include new extension information.

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