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Color OneScanner 600/27: Cause of Black Arcs on Pages (3/96)

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Security: Everyone

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TOPIC -----

What is the cause of black arcs on pages scanned with the Apple Color OneScanner 600/27?

DISCUSSION -----

Dust on the mirrors. With standard flatbed scanners when you get dust on the mirror you see straight vertical lines. The Color OneScanner 600/27 uses a two mirror design. With two mirrors you see arcs of different sizes depending on where the dust is located on the mirrors. The only solution to to have an Apple service provider inspect and clean the optical assembly.

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