

Drive Setup: Initialization Fails on 800 MB IDE Drives (4/96)

Revised: 4/9/96 Security: Everyone

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Article Created: 25 March 1996 Article Reviewed/Updated: 9 April 1996

TOPIC -----

I have a Macintosh computer with an 800 MB IDE hard drive. I am attempting to use Drive Setup 1.0.4 to format the hard drive using the "Low Level Format" option. It appears to start working, but then an error message appears stating, "Initialization Failed." What is going on?

DISCUSSION -----

The symptoms you are experiencing can occur when using version 1.0.4 or earlier of Drive Setup on Quantum 800 MB IDE hard drives. To resolve this issue, you should select the "Zero All Data" option to reformat your hard drive. Note that there is no negative impact to the drive or system.

A newer version of the Drive Setup utility will be released to address this incompatibility.

This article was published in the Information Alley on 4 April 1996.

Article Change History: 09 Apr 1996 - Added keyword.

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Tech Info Library Article Number:19511