

Microsoft Bookshelf: Please Insert The CD Message (4/96)

Revised: 4/2/96 Security: Everyone Microsoft Bookshelf: Please Insert The CD Message (4/96) _____ Article Created: 28 March 1996 Article Reviewed/Updated: 2 April 1996 TOPIC ------I got the Microsoft Bookshelf application with the Library Research Software Bundle from Apple. Why do I get an error message asking me to insert the Microsoft Bookshelf CD-ROM disc when it is in the drive already? DISCUSSION ------The Microsoft Bookshelf CD is included with the following software bundles from Apple: Library Research Bundle Multimedia Learning Tools Bundle Some early versions of the CD were improperly mastered which is the reason for the error message. Please call 800-SOS-APPL to get the newer version of this CD. Article Change History: 02 Apr 1996 - Reviewed for technical accuracy. Copyright 1996, Apple Computer, Inc. Tech Info Library Article Number:19521