



# Tech Info Library

## AppleShare Print Server and GeoPort Software Issue (3/96)

Revised: 3/30/96  
Security: Everyone

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TOPIC -----

AppleShare 4.0.2 Print Server appears to have a software conflict with the GeoPort Express Modem software. When I try to capture a LaserWriter printer from my Workgroup Server 8150 with the Express Modem control panel active I get the message, "Having difficulties connecting to the printer."

Is this a known issue? Is there a known workaround?

DISCUSSION -----

This is a known issue, and it has been reported to Apple Engineering. The issue was found to be with the AppleShare Print Server software. A fix for this issue may be in future versions of Print Server software, however, there is no known date when this fix may appear.

You have to choose between having the server run Apple Telecom software or AppleShare Print Server software.

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