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CLW 12/600 PS: Photoconductor LEDs Coming on Prematurely (10/96)

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Security: Everyone

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TOPIC -----

My Color LaserWriter 12/600 PS will not print and there are several LEDs (lights) lit up on the status panel. The photoconductor has approximately 4,000 pages printed on it and the photoconductor LED is on. Is the printer supposed to shut down when the photoconductor LED turns on?

DISCUSSION -----

The photoconductor alert LED is an indicator that it is time to consider ordering a replacement photoconductor. The actual life of the photoconductor varies greatly depending on the type of printing being done. A worn out photoconductor begins to impact print quality, however it should not shut down the printer.

If the Color LaserWriter 12/600 PS or Color LaserWriter 12/660 PS printer is shutting down, check for other error LEDs and consult the user's guide for recommendations. In some cases the waste toner LED may blink which indicating that the waste toner bottle is full. Every new photoconductor comes with two waste toner bottles because at least one of them is expected to fill up and require replacing during the life of the photoconductor.

Remove the waste toner bottle to see if it is full. Also inspect the clear plastic cap on the waste toner bottle to make sure that it is not contaminated with toner that might be blocking the photosensor light beam. Toner contamination can trigger a waste toner alert, when the waste toner bottle is not full.

Article Change History:

23 Oct 1996 - Added Color LaserWriter 12/660 PS to the discussion.

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