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AppleShare: Some Information Not Found Error Message (11/96)

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Revised:        11/19/96
Security:       Everyone
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TOPIC ---

When using AppleShare Admin or AppleShare file server, I get the message, "Some server information could not be found. Please quit and restart the file server or some information may be lost." This happens when opening groups or adding users to groups.

DISCUSSION --

Follow the steps below

1) Quit AppleShare File Server, AppleShare Admin, and AppleShare Print
   Server.
2) Move the Users and Groups file from the Preferences folder to the root
   level of the system folder.
3) Restart the computer.
4) Run Disk First Aid.
5) Run AppleShare Admin
6) Enter all information (such as the AppleShare serial number and the
   server's name).

   NOTE: The server name must be exactly the same or access privileges may
   be lost. Also, the name field is case sensitive.

The usable data from the Users and Groups Data file moved in Step 2 should be imported into a new Users and Groups file.

Article Change History:
18 Nov 1996 - Added Step 5 to sequence.

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