



# Tech Info Library

## Microsoft Office & Global Village 2.5.x Incompatibility (4/96)

Revised: 4/25/96  
Security: Everyone

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Article Created: 22 April 1996

TOPIC -----

There is a known incompatibility with the Global Village fax software and Microsoft Office. When trying to launch Microsoft Office while the Global Village software is installed, in certain situations the computer will either freeze, or the application will open and then immediately close.

DISCUSSION -----

If a user is running Global Village software from v2.5 to v2.5.5, you need to acquire the Global Village v2.5.6 update, and Microsoft Office patch.

The Global Village software is available from the following internet sites:

- <http://www.globalvillage.com/support/tupdate.html>
- [ftp.globalvillage.com/pub/software/mac/](ftp://globalvillage.com/pub/software/mac/)
- Through most major online services

For the Microsoft Office update, you must contact Microsoft.

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Tech Info Library Article Number:19658