

## StyleWriter EtherTalk Adapter: Cannot Turn Off Printer (8/96)

Revised: 8/28/96 Security: Everyone

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TOPIC -----

I am using a StyleWriter printer with the StyleWriter EtherTalk Adapter. When the EtherTalk Adapter is connected, the StyleWriter continually cycles the power, the rollers continually spin, and the StyleWriter will not turn off.

DISCUSSION -----

The most common cause of this problem is the lack of a cartridge in the StyleWriter printer. If the adapter is connected without a cartridge in the printer, or if a print job is sent to the printer without a cartridge, the printer runs a self-test that does not complete.

To correct this problem, disconnect the power cord from the StyleWriter EtherTalk Adapter. Install a cartridge in the printer, and turn the printer off. Reconnect power to the StyleWriter EtherTalk Adapter. The printer will power up and go through a test cycle. After the self-test, you will be able to print and power off the printer properly.

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