



Tech Info Library

System 7.5.3, Telecom 2.3.2, Quadra 840AV & Type 1 Error (8/96)

Revised: 8/28/96
Security: Everyone

System 7.5.3, Telecom 2.3.2, Quadra 840AV & Type 1 Error (8/96)

=====

Article Created: 28 August 1996

TOPIC -----

After installing System 7.5 Update 2.0 on my Macintosh Quadra 840AV with Apple Telecom 2.3.2, I now get Type 1 errors when opening Fax Terminal and Fax Viewer. This error only happens if AppleGuide 2.0.2 is active. If AppleGuide is disabled with the Extensions Manager control panel, Fax Terminal and Fax Viewer work properly. MegaPhone, however, continues to produce Type 1 errors with AppleGuide on or off.

DISCUSSION -----

The issue you describe, which occurs only on the Centris/Quadra 660AV and Quadra 840AV, has been fixed with Apple Telecom 2.3.3. You should upgrade to Apple Telecom 2.3.3. This software can be found at Apple's online software update locations.

These articles can help you locate the software update mentioned here:

- "Where To Find Apple Software Updates" -- Lists online services for free Apple software updates.
- "Obtaining Apple Product Support in the USA" -- Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

Copyright 1996, Apple Computer, Inc.

Tech Info Library Article Number:20339