



# Tech Info Library

## Macintosh Performa 6400: Tutorial 2 Runs in Endless Loop (8/96)

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Security: Everyone

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TOPIC -----

I am trying to run the Tutorial Part 2 on my Macintosh Performa 6400 series computer. However, I noticed that the Tutorial appears to run in an endless loop. For example:

### Step 1

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Open Tutorial Part 2 from the Launcher.

### Step 2

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Choose the Getting Started item (#1) from the list of nine (9) menu options. The Tutorial: 1. Getting Started slide (1) appears.

### Step 3

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Click the right arrow. The Tutorial: 1. Getting Started slide (2) appears.

### Step 4

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Click the right arrow. A slide appears telling you to click Continue when the Launcher is the active window.

### Step 5

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Click Continue. The Tutorial: 1. Getting Started slide (2) appears again, which is the same as Step 3.

Another example is:

### Step 1

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Open Tutorial Part 2 from the Launcher.

#### Step 2

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Choose the Creating a Document (#4) item from the list of (9) nine menu options. A slide appears telling you to click Continue to go to section 4.

#### Step 3

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Click Continue. The Tutorial: 4. Creating a Document slide (1) appears.

#### Step 4

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Click the right arrow. A slide appears telling you to click Continue when the Launcher is the active window.

#### Step 5

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Click the Continue button. The Tutorial: 4. Creating a Document slide (1) appears again, which is the same as Step 3.

#### DISCUSSION -----

Apple is aware of this issue, which appears to be caused by a conflict between the Tutorial and the DateBook Pro extension. However, until the exact cause is verified, when you want to use the Tutorial Part 2, disable the DateBook Pro extension in the Extensions Manager and then restart the computer.

The DateBook Pro Extension controls the alarms for DateBook Pro. Disabling this extension will prevent any DateBook Pro alarm notifications from appearing while you are running applications besides DateBook Pro.

The DateBook Pro Extension also facilitates access to Mini DateBook Pro, which allows you to perform DateBook Pro tasks without having the application running. Thus, disabling the DateBook Pro Extension will disable access to Mini DateBook Pro.

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