



# Tech Info Library

## Macintosh Performa 6400: Difficulty Connecting to AOL (9/96)

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Security: Everyone

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TOPIC -----

I am having difficulty connecting to America Online using the Global Village Platinum V modem that was included with my Macintosh Performa 6400 computer. Are there any special configurations that I need to set?

DISCUSSION -----

The instructions for properly setting up America Online for use with your Global Village Platinum V modem are included in the On-line Settings Read Me file which is located: Applications -> Global Village TelePort Extras -> On-line Service Settings.

Following are the steps included in that Read Me file:

Step 1

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Install America Online according to the installation instructions supplied with the application.

Step 2

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Copy the "GV TelePort Platinum" modem script to the Online Files folder in the America Online folder.

The America Online modem script is located in the America Online subfolder of the On-line Service Settings folder in the Global Village TelePort Extras folder (Global Village TelePort Extras:On-line Service Settings:America Online:GV TelePort Platinum).

Step 3

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Launch the America Online application.

If this is the first time you are using America Online, you may need to personalize and set up the application.

Step 4

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When the Welcome to America Online! screen appears, click the Setup button.

The Connection Settings dialog box appears. You will specify the settings in the First Try section of the dialog box first.

Step 5

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Choose the GV TelePort Platinum modem script from the Modem Type pop-up menu.

Step 6

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Click the Hardware Handshaking check box.

Step 7

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Set the Connection Speed to 38,400.

Step 8

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Enter your access number and dialing options (if they are not already entered).

For more information about specifying an access number and dialing options, refer to the America Online documentation.

Step 9

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Repeat steps 5-8 for the Second Try section.

Step 10

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Click the Save button to save your configuration.

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