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Macintosh Performa 6400: Reset Button for Modem? (10/96)

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Security: Everyone

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TOPIC -----

The online documentation for the Macintosh Performa 6400 indicates that there is a reset button for the Global Village modem in the TelePort control panel. However, there is no TelePort control panel. How do I reset the modem?

DISCUSSION -----

Although the computer includes a Global Village modem, it has been bundled with Apple Telecom 3.0 software. The documentation refers to the Global Village software bundled with this modem on other computers.

To reset the modem, follow these steps:

Step 1

Open ClarisWorks and open a new Communications document.

Step 2

From the Settings menu, choose Connection. A dialog box appears.

Step 3

Choose Serial Tool from the Method pop-up menu, and confirm that the Modem Port icon at the bottom of the dialog is selected.

Note: The Method pop-up menu is at the top of the dialog box and by default it is normally set to Apple Mode.

Step 4

From the Sessions menu, choose Open Connection.

Step 5

Type AT and press the Return key. If an OK appears, you are ready to proceed. If not, review the steps listed above.

Step 6

Type AT&F1 and then press the Return key. You should get an OK in response.

You may wish to save the current configuration as a document by using the Save command from the File menu. If you subsequently need to issue a factory reset or otherwise test the modem with AT commands, you can open that saved document, then use Open Connection from the Sessions menu to use such commands.

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