

Macintosh Performa: Global Village Toolbox Won't Load (9/96)

Revised: 9/19/96 Security: Everyone

Macintosh Performa: Global Village Toolbox Won't Load (9/96)

Article Created: 16 September 1996

TOPIC -----

I have a Macintosh Performa computer that included a Global Village modem. I am getting an error message on the computer that states that the Global Vilage Toolbox will not load. What is the most likely cause of this?

DISCUSSION -----

According to Global Village, this may occur if you perform a Custom Install of ONLY Open Transport 1.1 using System 7.5 Update 2.0.

The workaround is to either install the entire System 7.5 Update 2.0 (which will automatically include Open Transport 1.1) or make the Global Village Toolbox extension load first by renaming it (such as by putting a space at the beginning of the file name).

This article provides information about a non-Apple product. Apple Computer, Inc. is not responsible for its content. Please contact the vendor for additional information.

The Tech Info Library article titled "Locating Vendor Information" can help you search for a particular vendor's address and phone number.

Copyright 1996, Apple Computer, Inc.

Tech Info Library Article Number:20421