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How to Set Up At Ease for Workgroups and ClassWorks (1/97)

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TOPIC -----

I'm trying to use At Ease for Workgroups 4.0 with ClassWorks 3, a courseware package from EPC. At Ease was working fine before I installed ClassWorks 3, however, after the installation the workstations now give me an error message indicating they cannot find the At Ease server.

Based on the setup suggestions in the At Ease manual, I made some changes to the AppleShare file server. I put the Documents and At Ease Items WG folders inside a new folder called At Ease, and changed the access privileges on the server so the new folder is now the shared volume for At Ease. After re-configuring the At Ease server information at my Administrator workstation, all my workstations can see the server and At Ease is working fine again.

However, when I run the ClassWorks application and try to log in as a user, from inside the ClassWorks application, I get an error message that the data file could not be found or a -54 error. Why am I getting these errors, and how should I setup the server so both At Ease and ClassWorks work together?

DISCUSSION -----

The access privileges on the AppleShare file server are set incorrectly. Follow the steps below to obtain the correct access privileges for both At Ease for Workgroups and ClassWorks.

NOTE: The "CW3" user referred to below is the user name EPC sets up when installing ClassWorks 3.

Overview
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Move the Documents and At Ease Items folders to the root or top level of the boot or startup volume. Share the entire boot volume with Read Only privileges

for user CW3. Change the privileges for only the following folders to Read/Write
for user CW3:

Documents
At Ease Items WG
ClassWorks 2xxx

NOTE: It is important that the privileges be set to Inherit, not Explicit, and
that the Courseware folder be Read Only.

Start the Administrator workstation and enter the new Volume name for At Ease.
Start the user workstations and re-select the At Ease Server.

Detailed Instructions =====

Step 1

Shut down all the user workstations except the Administrator workstation, which
should be at the Finder.

Step 2

The At Ease manual suggests that a folder be created on the server and shared as
the At Ease volume, so that all of the At Ease files and student documents will
be in a single folder. However, because of the way ClassWorks looks for its data
files, this should NOT be done. Instead, you need to share the entire hard drive
for both At Ease and ClassWorks.

NOTE: According to EPC, ClassWorks will only look at the root or top level of
the boot or startup volume, so if multiple partitions or hard drives are on the
server the startup volume should be used.

On the server, quit AppleShare File Server and open the AppleShare Admin
application. Select Access Information from the Privileges menu, select the At
Ease folder previously created in the Shared Items box, and click UnShare.

Step 3

Select the startup volume in the Volumes box, click on Share, and move the CW3
user into the User/Group box; select See Files and See Folders for the CW3 user,
and select Change all Enclosed Folders; click Save. In the dialog window that
appears, choose "Inherit" and click on OK.

Step 4

In the Volumes box, double-click the startup volume and repeat the following
steps for the Documents, At Ease Items WG, and ClassWorks 2xxx folders:

- A. Select the folder
- B. Unselect the "Same as Enclosing Folder" box
- C. Select Make Changes for the CW3 user

D. Click on Save

Step 5

Quit AppleShare Admin and open AppleShare File Server.

Step 6

After the file server is running, open At Ease Administration on the Administrator's workstation. You will get a message indicating the server is not setup properly or could not be found. Click OK and enter the name of the startup volume in the window that appears. Change the login information in the lower part of the window to username= CW3, and leave the password field blank; click OK.

Step 7

You will see a couple of messages indicating that the workgroup data volume could not be found, keep clicking OK. Once the main program window opens, go into each Workgroup and change the "Save workgroup data on" option to the server volume listed in the pop-up menu (it should be the <startup volume name>). Click OK and repeat for each workgroup (this assumes you want to store the data on the server).

Step 8

Start each workstation, and after the message appears that the At Ease Server could not be found, click OK, then select the At Ease Server in the window and click OK again.

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