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Apple Telecom 3.1: Fax Sender GX sends Reduced Size Fax (2/97)

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Security: Everyone

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TOPIC -----

I have a Macintosh Performa 6360 and a Macintosh Performa 6400 with the internal GeoPort modem. I have updated my Apple Telecom software with the 3.1.1 updater from Apple's Software Updates web site, and installed QuickDraw GX 1.1.5. Now when I send a fax from some of my word processing applications using Fax Sender GX, I notice that the faxed pages are reduced to about 20% of their actual size. How can I correct this?

DISCUSSION -----

Some word processing applications do not support QuickDraw GX. Fax Sender GX (part of Apple Telecom 3.1) allows you to fax from QuickDraw GX-savvy applications when QuickDraw GX is installed. Applications that support QuickDraw GX do not experience this reduction problem when printing through Fax Sender GX.

In order to avoid this reduction problem, you can temporarily disable QuickDraw GX by disabling the QuickDraw GX extension using the Extensions Manager control panel. After restarting your computer, you can select the regular Fax Sender driver in the Chooser and fax normally.

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