



Tech Info Library

Mac OS Up-To-Date: Information With Order Form (4/97)

Revised: 4/16/97
Security: Everyone

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TOPIC -----

This article contains the information in the Mac OS Up-To-Date order form, however, this article does not include the order form itself. Fulfillment coupons and more information are available through the following means:

- Telephone
 - Mac OS Up-to-Date Customer Service 1 (800) 335-9258
(7 a.m. - 8 p.m. Mountain time)
- AppleFax at 1 (800) 462-4396
 - document no. 11438 (fulfillment coupon)
 - document no. 11437 (list of qualifying computers)
- Worldwide Web
 - <http://www.macos.apple.com/macos/releases.html>

DISCUSSION -----

Apple Computer and the participating Mac OS licensees have created the Mac OS Up-To-Date program for customers who purchase a qualifying new Mac OS computer that does not have the latest version of the Mac OS installed. This program allows them to upgrade to the latest version of the Mac OS for \$9.95 U.S. Dollars (USD).^{*} Just complete and send in this order form, along with a copy of your dated itemized sales receipt. See "Terms and Conditions" for program details. Your order must be postmarked or faxed within 180 days of your purchase, so order your upgrade now!

^{*} U.S. customers add appropriate state sales tax; Canadian customers add 7% sales tax.

Terms and Conditions

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- This program begins by offering Mac OS 7.6 (U.S. English version only) to customers who purchase a qualifying computer on or after December 7, 1996. Mac OS updates, which may currently be downloaded from Apple World Wide Web sites, are not included in this program. Future Mac OS releases may be provided through this program; however, Apple reserves the right to change or discontinue this program at any time.
 - This offer is good only in the U.S. (50 states and the District of Columbia) and Canada, and valid only in accordance with the terms set forth on this certificate.
 - Void where prohibited by law, or where restricted.
 - This offer is available only with the purchase of a qualifying Mac OS computer. See "Qualifying Computers" for information on how to determine if your model qualifies.
 - This program entitles the purchaser to the latest retail U.S. English version of the Mac OS that was publicly available from Apple Computer at the time of purchase, or that was released within 30 days after purchase.
 - To receive your upgrade, you must complete the applicable order form and provide a photocopy of a dated, itemized invoice or packing slip indicating the model number(s) of the system(s) purchased. Completed order form, payment, and dated proof of purchase must be postmarked or faxed within 180 days of purchase; send to the address or fax number listed on order form.
 - Allow 6 to 12 weeks for delivery via UPS or First Class Mail.
 - Lost, late, or misdirected mail, and fax errors are not the responsibility of Apple Computer or The Hibbert Group.
 - Keep a copy of the Terms and Conditions as well as your completed order form for your records.
 - Every effort has been made to ensure that the information in this order form is accurate. Apple is not responsible for printing errors.
 - Apple reserves the right to change the Terms and Conditions of this offer at any time without notice.
 - No refunds or returns will be allowed in this program.
 - This offer is not valid in conjunction with any other Mac OS offer.
 - This offer is limited to one CD upgrade kit per qualifying computer purchased.
 - If any computer in your order does not qualify, your entire order will be returned to you along with any payment you provided.

Qualifying Computers

A Mac OS-compatible computer qualifies for this program if it was sold by Apple Computer, Inc., or a participating licensed manufacturer of Mac OS-compatible computers and either did not include the version of the Mac OS that was current at the time of purchase or a new release of the Mac OS was made available by Apple Computer within 30 days after purchase. The combination of your date of purchase and the computer model number is used to determine whether your order qualifies for this program. See below for an example of a model number. Visit the Mac OS Up-To-Date web site at <http://www.macos.apple.com/macos/releases/fulfillment.html> for more information, including how to determine your computer's model number.

Multiple Qualifying Computers on a Single Invoice

If you purchase multiple qualifying systems on a single invoice, you may either (1) purchase a Single-User CD Upgrade Kit for each qualifying system, at a cost of \$24.00 each plus appropriate sales tax;* or (2) purchase fewer Single-User CD Upgrade Kits and request the Right to Copy for the remaining qualifying systems. For example, if you purchased 11 qualifying systems on a single invoice, you might choose to purchase 2 Single-User Upgrade Kits at a total cost of \$48.00 plus applicable sales tax* and request the Right to Copy for the remaining 9 qualifying systems.

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