



Tech Info Library

AIX: Recovering From an Unknown root Password (2/97)

Revised: 2/17/97
Security: Everyone

AIX: Recovering From an Unknown root Password (2/97)

=====

Article Created: 17 February 1997

TOPIC -----

User entered root password with ergonomics keyboard in install_assist after installing operating system and password is not what user entered on the keyboard. So he does not know what the root password is.

DISCUSSION -----

Switch server key to the maintenance mode with the AIX installation CD and boot into maintenance mode or do a hard reset. Then access the rootvg from the CD and start a shell. You can modify the "/etc/security/passwd" file with vi by removing the encrypted password after the "=", leave the rest of the information in tack and save the file.

The root section of the passwd file should look similar to this:

```
root:
    password =
    lastupdate =
    flags =
```

Before you shutdown the server type:

```
sync; sync; sync
```

and press return.

To restart the server, press the reset button and move the key to the normal mode.

Copyright 1997, Apple Computer, Inc.

Tech Info Library Article Number:20978