Tech Info Library

QuickTime VR for Windows: Component File Versions (4/97)

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Security:       Everyone


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TOPIC -----------------------------------------------------------


I sometimes get errors and crashes when using QuickTime VR for Windows.  Some of
the Windows error messages are "General Protection Fault", "Program Error
Occurred", or "Segmentation Fault".  These errors sometimes show up when using
QuickTime VR in an Apple Media Tool project running on Windows.  What's wrong?



DISCUSSION ------------------------------------------------------


An older version of the QuickTime VR component file is being used with a newer
version of QuickTime for Windows.To correct the problem, you will need a copy of
the QuickTime VR component file that matches the version of QuickTime for
Windows loaded on your PC.

The QuickTime VR component file is called QTVRW.QTC for the 16-bit version.

If you are using Windows 95, you can use the "Properties" command to check the
QTVRW.QTC file's version number.  The QTVRW.QTC file may be located in the
C:\WINDOWS\SYSTEM directory, with your application, or both.  Be sure to verify
that your disk does not contain multiple copies of this file.

Version 1.0.3.10 of QTVRW.QTC is available for download from
http://quicktime.apple.com and should be used with QuickTime for Windows 2.1.2.

If you experience this behavior with QTVRW.QTC 1.0, try reinstalling QuickTime
for Windows version 2.0.3.

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