# Tech Info Library

## Avid Cinema: No Menu Items Available (4/97)

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Revised:        4/15/97
Security:       Everyone
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TOPIC -------------------------------------------------------

When Avid Cinema is launched, all menus except the File menu are grayed out and the only menu item available is Quit.  What's happening?

DISCUSSION -------------------------------------------------------

This can happen after installing America Online 3.0. Some versions of AOL 3.0 install ObjectSupportLib 1.1.4. ObjectSupportLib 1.1.4 is incompatible with Avid Cinema and will cause the behavior you described.

The solution is to drag the ObjectSupportLib file from your Performa CD into your Extensions folder, replacing the incompatible version, and then restart.

The ObjectSupportLib file can be found by following this path on the Performa CD:

Begin_Table

```
Performa CD
  Hard Disk Files
    System Folder Files
      Extensions
        ObjectSupportLib
```

End_Table

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